

# Astro Services - Terms & Conditions

**Last Updated:** 19th November, 2025

## 1. Acceptance of Terms

By accessing and using Astro Services' website and purchasing our products, you agree to be bound by these Terms and Conditions.

## 2. Products & Services

- We sell smartphones, laptops, audio devices, electronics, and accessories.
- We also indulge in Home DIYs and Solar/CCTV Installations.
- All products are genuine and come with applicable manufacturer warranties.
- Product availability is subject to change without notice.
- Prices are in Nigerian Naira (₦) and subject to change

## 3. Orders & Payment

- Payments are made via our WhatsApp Cold-Line.
- Orders checkouts are confirmed only after payment verification.
- We accept bank transfers and other specified payment methods.
- Full payment is required before order processing

## 4. Delivery

- Delivery timelines are guaranteed.
- Delivery fees are added to prices and diversified based on location.
- Risk of loss passes to you upon delivery.
- You are responsible for providing accurate delivery address

## 5. Returns & Warranty

- Returns accepted within 7 days for defective products
- Products must be in original condition with all accessories
- Manufacturer warranties apply as per product specifications
- Return shipping costs are customer's responsibility unless defective

## 6. Limitation of Liability

Astro Services is not liable for:

- Indirect, incidental, or consequential damages
- Product misuse or unauthorized modifications
- Delivery delays beyond our control
- Manufacturer defects covered under warranty

## 7. Privacy

- We collect necessary information for order processing
- Customer data is protected and not shared with third parties without consent
- WhatsApp communications are stored for customer service purposes

## 8. Contact Information

For questions or concerns:

- WhatsApp: +234 913 399 3369
- Email: [Your Email]
- Response time: 1 - 6 hours

## 9. Changes to Terms

We reserve the right to modify these terms at any time. Continued use of our services constitutes acceptance of updated terms.

## **10. Governing Law**

These terms are governed by the laws of the Federal Republic of Nigeria.