

Astro Services - Terms & Conditions

Last Updated: 19th November, 2025

1. Acceptance of Terms

By accessing and using Astro Services' website and purchasing our products, you agree to be bound by these Terms and Conditions.

2. Products & Services

- We sell smartphones, laptops, audio devices, electronics, and accessories.
- We also indulge in Home DIYs and Solar/CCTV Installations.
- All products are genuine and come with applicable manufacturer warranties.
- Product availability is subject to change without notice.
- Prices are in Nigerian Naira (₦) and subject to change

3. Orders & Payment

- Payments are made via our WhatsApp Cold-Line.
- Orders checkouts are confirmed only after payment verification.
- We accept bank transfers and other specified payment methods.
- Full payment is required before order processing

4. Delivery

- Delivery timelines are guaranteed.
- Delivery fees are added to prices and diversified based on location.
- Risk of loss passes to you upon delivery.
- You are responsible for providing accurate delivery address

5. Returns & Warranty

- Returns accepted within 7 days for defective products
- Products must be in original condition with all accessories
- Manufacturer warranties apply as per product specifications
- Return shipping costs are customer's responsibility unless defective

6. Limitation of Liability

Astro Services is not liable for:

- Indirect, incidental, or consequential damages
- Product misuse or unauthorized modifications
- Delivery delays beyond our control
- Manufacturer defects covered under warranty

7. Privacy

- We collect necessary information for order processing
- Customer data is protected and not shared with third parties without consent
- WhatsApp communications are stored for customer service purposes

8. Contact Information

For questions or concerns:

- WhatsApp: +234 913 399 3369
- Email: [Your Email]
- Response time: 1 - 6 hours

9. Changes to Terms

We reserve the right to modify these terms at any time. Continued use of our services constitutes acceptance of updated terms.

10. Governing Law

These terms are governed by the laws of the Federal Republic of Nigeria.